

Leading private care provider chooses CareNotes solution

# Priory Group rolls out new patient record system

[Strand Technology – CareNotes](#)  
[The Priory Group](#)

**The Priory Group – Europe’s leading independent provider of acute mental health care – has successfully rolled out CareNotes as its new clinical software system for patient care records.**

The project has seen The Priory Group implement the new software within just 12 weeks of signing a contract, and full roll out will be achieved within a further 10 weeks.

The Priory has introduced CareNotes as a fully integrated system that meets the changing needs of private sector healthcare operators.

It is a powerful and focused patient record solution developed specifically for mental health organisations and can manage complex case notes associated with long term mental health conditions.

The Priory will be able to use a suite of bespoke forms that cover patient administration, clinical notes, assessments, careplans, prescriptions and outcomes.

Multi-disciplinary care teams are also able to use CareNotes increasing communication and enhancing patient care.

UK software specialists Strand Technology have developed

CareNotes which is already one of the UK’s leading electronic patient care record solutions used in the NHS mental health sector.

Graham Phillips, Managing Director of Strand Technology said: “This gives The Priory Group access to very specialist clinical software that has been developed over many years to meet the specific needs of the mental health sector in the NHS.

“Strand is one of the only software companies in the UK who have

continued to develop its software to meet the changing needs of care specialists in the mental health sector and now the Priory can take advantage of the features and functionality in CareNotes to deliver better patient care, improved reporting facilities and increased business performance.”

For further information about how Strand Technology is working with the private sector, please contact 0845 66 079 67.



## PIC agrees contract to use CareNotes as its strategic PAS system

Private healthcare providers PIC have now contracted to buy CareNotes. Implementation is currently being planned and will be completed by late Summer. This now means that two of the largest providers in

the private sector are using CareNotes as their strategic care record solution. These implementations are part of a collaboration with Coldharbour systems and are fully integrated with their software packages.

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## CARENOTES CRS

### Innovation in Mental Health

A complete Mental Health Care Record Solution designed by Social Workers and Mental Health clinicians that covers all aspects of the Care Programme Approach, inpatients, outpatients, day care, community and administration.

## CARENOTES CAMHS

### Innovation in Child and Family Mental Health

A specific electronic care record solution that records, monitors and shares information regarding the care provided to children and their families.

## CARENOTES SM

### Innovation in Substance Misuse

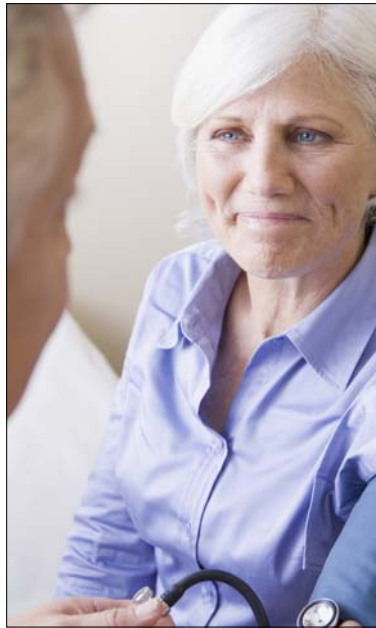
An Electronic Care Record solution designed specifically for the specialist requirements of Substance Misuse services.

# Private healthcare reaps the benefits of NHS mental health IT 'best practice'

**In addition to two major private sector deals, Strand Technology has also announced a string of significant contract extensions within the NHS mental healthcare sector – underlining CareNotes' proven track record as a robust and quality solution.**

Contract extensions have been secured with South London and Maudsley (SLAM), Derby, Norfolk, and Cheshire and Wirral NHS Trusts. David Hannam, Director of Strand Technology, explained: "CareNotes gives the private sector access to and all the advantages of the knowledge that comes from public sector best practice. CareNotes has been developed over many years and is constantly updated to meet the latest reporting requirements.

**"There is a move nationally to engage with the private sector to encourage them to use their capacity to provide services traditionally only provided in the public sector. With this opportunity comes a requirement to provide case notes and reporting in the same style as that generated by the public sector."**



SLAM is one of Europe's biggest mental health care trusts and has teamed up with Strand Technology to bring in The Patient Journey its bespoke electronic patient record system, based on CareNotes Version 4.

The Trust's 5,500 clinical users have switched to the new Microsoft-based version and Strand Technology successfully – and securely – transferred twelve million patient documents covering a 10 year period to the new Patient Journey system on the CareNotes platform.

Around 100,000 daily transactions are now being made using the new software, across 200 locations.

**Norfolk and Waveney Mental Health Foundation Trust** have signed a contract enabling it to upgrade its CareNotes Version 3 Substance Misuse and Crisis Team Management deployments into a single integrated CareNotes Version 4 system.

**Derbyshire Mental Health Service NHS Trust** has agreed a three-year contract extension for a Trust-wide roll out of its CareNotes care record solution – this will see an extra 1,050 clinicians using the CareNotes solution.

**Cheshire and Wirral Partnership NHS Foundation Trust** has signed a five-year contract to continue using CareNotes.

Under the new contract the Trust will benefit from migration to the Microsoft based CareNotes Version 4, supporting 2,500 clinical users.

## Impressive roll out programme for The Priory

*The challenges facing the private sector are very similar to those in the NHS in terms of patient care. Chris Tyler, Technical Director of Strand Technology, said: "Our 15 years of experience in healthcare IT, with one of the largest user bases in the mental health sector, make us ideally placed to provide specialist, clinical IT solutions.*

*"The Priory have achieved a "go live" with the new patient care software within 12 weeks of signing their contract and will achieve a full roll out within a further 10*

*weeks. This impressive result is a testament to the high quality of the CareNotes product combined with the 'can-do' attitude of The Priory Group.*

*"The use of software specifically designed for mental health and the involvement of senior clinicians and managers is the key to ensuring a fast, effective implementation highlighting the weakness of the one-size-fits-all approach currently in vogue in the public sector."*

– Chris Tyler, Strand Technology



## The Priory – advantages of using CareNotes

**As well as integrated patient administration and clinical functionality, The Priory will also benefit from the following:**

- Microsoft .NET Platform – Utilisation of the widely used .NET platform enables straightforward interfacing with existing systems.

- Flexibility – CareNotes' flexibility enables quick and easy configuration to fit with The Priory's existing workflows and documentation, minimising the need for business process re-engineering.

- Stability / Reliability – CareNotes' efficient code base and minimal demands on server resources lead to a high degree of reliability.

- Advanced clinical functionality – CareNotes offers market leading clinical functionality, supporting the full range of clinical workflows in Mental Health settings. This ranges

from initial assessments, risk assessments and outcome measures, through care and treatment planning, right up to reviews and discharge planning. CPA and MHA documentation is also included as standard.

- Ease of use – In addition to using smart forms to speed up data entry and minimize duplication, CareNotes can be configured to closely match the set of paper notes it replaces, making it very intuitive and easy for even the most IT-phobic of users.

- Multi-site and multi-service information sharing – Because CareNotes is web-based, with valid login details it is accessible from any MS Internet Explorer equipped machine at any location with a local network or secure internet connection. CareNotes can also be accessed using portable Blackberry devices. This enables easy access

for users across multiple locations and multiple services and enables more effective care delivery by freeing up time spent chasing information held in paper files.

- Reporting – in addition to providing full mandatory NHS and NTA data sets as standard, CareNotes provides extensive management reporting capabilities.

- Security – CareNotes enables full Caldicott compliance through the provision of Role Based Access Control. Full audit trails are also created, logging full details of each time a form is accessed and any changes made. When hosted locally, CareNotes benefits from the host networks inbuilt security. When remotely hosted, CareNotes is available either via the secure NHS N3 Network, or via the open web using SSL certificates, as used for internet banking security.

- NHS Spine Integration – Under the Existing Systems Compliance Programme CareNotes will be connected to Choose & Book and the Patient Demographic Service in late 2010.

- User Definable Form Functionality – This functionality enables customers to create and modify their own CareNotes data entry forms.

- Comprehensive performance data – CareNotes' patient administration and appointment scheduling functionality enables comprehensive collection of performance data, including full referral and waiting list information (including 18 week wait data), staff-patient contacts, DNAs, etc

- ASCC accreditation – Strand Technology are included on the ASCC list in Lot 2, Service Category 2.3 – Mental Health.

### FLEXIBLE PAYMENT

Flexible options available including finance (subject to acceptance).

For more details, please contact Strand Technology on 0845 66 079 67.

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