

Extra module to support workflow and care pathways

Cheshire and Wirral extends its CareNotes contract

REPORT BY Technology Correspondent

CHESHIRE and Wirral Partnership NHS Foundation Trust has signed a new contract to extend its use of Strand Technology's leading CareNotes electronic care record system.

Under the new agreement the Trust has chosen to extend how it uses CareNotes – by adding 'CareNotes Assist' for 3,500 clinical users.

CareNotes Assist is a powerful additional module that offers a completely new way to create and manage patients' care records.

Using a special user interface, running alongside a patient's care record, it guides health professionals through pre-definable care pathways and workflow, supporting care excellence and fulfilling auditing needs.

The decision to extend the contract underlines the Trust's long term commitment to CareNotes patient record technology which it has been using successfully since 2004.

Graham Phillips, Managing Director of Strand Technology, welcomed the Trust's commitment.

"Cheshire and Wirral continues to lead the way in its use of technology to make a real difference to patient care and tackle the challenges facing the National Health Service," he said.



'NHS Trust continues to lead the way in its use of technology'

"The workflow processes and care pathways within CareNotes Assist have been designed in line with the Trust's local needs and national best practice – creating a clear pathway for care but with the crucial built-in flexibility that is so important within the mental health care environment.

"This, without doubt, highlights the Trust's talent for keeping 'ahead of the game' in its approach to technology and how it recognises the huge benefits to healthcare now and in the future."

Cheshire and Wirral Partnership NHS Foundation Trust has hospitals and community based services across 70 sites over a 60 mile radius and its mental health services are comprehensive including adult, older people, as well as CAMHs, forensic mental health services and Prison In-Reach.

Its work involves close co-operation with social services, as well as other NHS organisations, statutory and voluntary agencies.

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– Graham Phillips, Managing Director, Strand Technology.

Digi-pens help 800 Trust staff update records

Digital pens are now being used to update CareNotes patient care records at the Derbyshire Healthcare NHS Foundation Trust.

The technology means that around 85% of data is now entered on the same day by the Trust's 800 staff.

The mental health trust has rolled out use of the digital pen to help clinicians send information directly to the Trust's patient care records.

The pen works by sending encrypted data to update CareNotes. See ehealth Insider ehi.co.uk for a full news report.

Strand Technology Ltd
Operations
Willow Tree Park
Booths Lane
Lymm
Warrington
WA13 0PQ

Tel: 0845 66 079 67
Fax: 0845 66 079 69

Administration
Lea Hall
Wimboldsley
Cheshire
CW10 0LL

CARENOTES CRS

Innovation in Mental Health
A complete Mental Health Care Record Solution designed by Social Workers and Mental Health clinicians that covers all aspects of the Care Programme Approach, inpatients, outpatients, day care, community and administration.

CARENOTES CAMHS

Innovation in Child and Family Mental Health
A specific electronic care record solution that records, monitors and shares information regarding the care provided to children and their families.

CARENOTES SM

Innovation in Substance Misuse
An Electronic Care Record solution designed specifically for the specialist requirements of Substance Misuse services.

Strand Technology assists with major leap forward in care SLaM develops a world first for mental health care

SOUTH London and Maudsley NHS Foundation Trust (SLaM) and Microsoft are working in partnership to develop a personal online health record for people using mental health services.

Using Microsoft's privacy and security-enhanced HealthVault platform, SLaM will be able to offer an online solution that enables clinicians and patients to work collaboratively on care and treatment by providing patients secure access to their health records and the facility to contribute to them directly.

Strand Technology, whose clinical records system is used by SLaM and is also an approved HealthVault software partner, is working with Microsoft to connect SLaM's clinical records to HealthVault.

The project represents the next phase in patient choice by empowering patients to shape and influence their care and treatment plans.

SLaM's aim is to develop a web portal that uses the HealthVault platform to provide patients with access to their health records and also encourages a two-way flow of information between clinicians and patients. The Trust will be working with patients and clinicians to develop the system over the next four months.

Strand Technology will work to enable SLaM's record systems to share relevant data with HealthVault in order to let patients access key clinical information about themselves, improve their involvement, and to control their care and treatment.

Strand will also work closely with the Trust's clinical and information governance teams to ensure information is securely managed and only shared or accessed with the explicit consent of the patient.

Control

Mike Denis, Director of Information Strategy at SLaM says; "This is not just about giving people access to their health records. This approach will provide patients with information that gives them more control over their health and wellbeing. It will empower them to make



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informed decisions and provide meaningful input into their own care plans and treatment methods – which will ultimately lead to better patient care. The development is in keeping with the Information Revolution - transforming the way information is accessed, collected, and used by the NHS to ultimately give people more control and greater choice about their care. The heart of this is about openness, transparency and choice.

"Patients engage in different ways with their clinicians and often express desire to be more involved in the treatment and services they receive," says Martin Baggaley, Medical Director at SLaM. "This is why we see Microsoft HealthVault as a

valuable tool in helping us to move in the direction of considering and strengthening the patient-clinician relationship by working in partnership with patients to facilitate their recovery journeys."

Excited

"We are very excited to be taking a step closer to offering this facility to our service users," continues Denis. "It may not be something every patient wants to sign up for, but soon the option will be there – and that's a leap forward for patient empowerment." SLaM, which is part of King's Health Partners Academic Health Sciences Centre, is at the forefront of delivering innovative IT solutions within the health sector. The Trust's electronic patient record system is the largest of its kind in Europe, now containing over 170,000 entries.

Proud to be involved...

Graham Phillips, Managing Director of Strand Technology, welcomed the partnership with SLaM and Microsoft as an exciting development that will benefit mental health organisations and their patients.

"We are proud to be Microsoft's first UK application partner to support mental health organisations – ultimately this is

about working with some of our customers, such as SLaM to use this for the benefit of their patients.

"Mental health care is particularly complex and this offers the NHS Trusts we work with another way to engage with patients – including younger people who have grown up using mobile technology as a way of life."

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