

Real time demonstrations give taste of latest technology

## Live web demonstrations in UK and Canada

**LIVE web demonstrations are now being offered to healthcare professionals keen to find out more about the CareNotes electronic care record solution.**

The demonstrations are a new service allowing prospective customers to learn about the latest technology – without having to leave their own desk.

Healthcare professionals from around the UK and Canada are among the first to benefit from these live interactive demonstrations.

Using just a standard PC, connected to the internet, staff have been able to get a taste of how the market leading CareNotes solution can make a difference.

Alessandra Manfredi, from Strand Technology, said: "People working within the mental health service are always extremely busy and time is often very precious.

"The web demonstrations allow professionals to learn about what CareNotes can offer, from the convenience of their own desk – allowing individuals to communicate with the Strand team visually, to ask questions in real time, and to see a demonstration tailored to their requirements."

The demonstrations have been particularly useful for healthcare



CareNotes web demonstrations from Chris Tyler, Technical Director at Strand Technology.

### Report by NICOLA DUFTY

professionals in other countries, giving them access to the expertise of Strand Technology staff – whether it be the technical expertise of Chris Tyler, project planning with software manager Ian Turnock, or purchasing issues with a member of the sales team.

### Canada

Recently a live CareNotes web demonstration was seen by over 20 health professionals as part of an internal management meeting in Canada.

This was conducted by Chris Tyler from Strand Technology's offices in Warrington.

"I was able to demonstrate CareNotes to them simply using an internet connection and the PC and projector in their boardroom," said Chris.

"With no set up time or software required on the organisation's PC, this is a quick and effective way of seeing CareNotes in action."

**If you would like to find out more about the live demonstrations, or to reserve a timeslot, please contact Alessandra Manfredi on 0845 66 079 67.**

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## Drug and Alcohol software in the conference spotlight

STRAND Technology showcased its unique Drug and Alcohol solutions at the National Conference on Injecting Drug Use, in October.

The two pioneering solutions – called

CareNotes Substance Misuse and CareNotes Needle Exchange – attracted huge interest, and demand for further onsite demonstrations has resulted in the allocation of additional staff resources.

The solutions, first launched earlier this year, have already been commissioned by SLAM (South London and Maudsley), Kirklees, Sunderland, Norfolk, and Cheshire and Wirral.

## PRISM User Group forges ahead for 2007



THE PRISM User Group has held two meetings over the past few months and is ready to move forward in 2007.

David Hannam, Sales Director at Strand Technology, said: "We are extremely encouraged by feedback from the Prism User Group.

"When we acquired the product our aim was to put the software on a firm and professional IT basis within the NHS.

"We acknowledge the change in how support has been handled and now feel confident that the product and support service has been stabilised."

Following the user group discussions, Strand scheduled a list of changes in order to drive the product forward.

One of the changes followed a review of the existing training literature which was found to be unsatisfactory.

As a result, Strand Technology commissioned a technical author to rewrite the manuals.

The revised training formats and manuals will be available from Spring 2007.

Adrian Hibbert, Prism's Development Manager, added: "The input of users has proved to be extremely useful towards the shaping of the product – that's why these User Groups are so valuable."

# Trust impressed by market leading record solution Derbyshire chooses CareNotes CAMHS solution

**DERBYSHIRE Mental Health Service NHS Trust has just signed an agreement to use a leading computer based care records solution for its Child and Adolescent Mental Health Services (CAMHS).**

Strand Technology won the contract after impressing the Trust with its market-leading CareNotes CAMHS patient record system. CareNotes CAMHS will provide a complete integrated care record system including – Planning of Care, Outcomes monitoring, and Data mapping. Alex Boa, from Strand



Members of Strand Technology's development team.

**Report by NICOLA DUFTY**

Technology, said: "Derbyshire is one of our oldest customers and helped in the early developments of our CareNotes solution.

"We are delighted that they have now chosen to extend their involvement with Strand by including CAMHS within CareNotes."

Strand Technology and Derbyshire are now in the project planning stage – setting out a time frame for the solution to be rolled out across the service. This will include full staff training, expected to be completed in early 2007. Once fully implemented there will be 60 specialist CAMHS users within the service.

## Best practice shared at CareNotes CAMHS group

**CAMHS professionals from the UK have been meeting to help develop IT excellence within Child and Adolescent Mental Health Services (CAMHS).**

The professionals have joined forces as part of an influential 'user group' looking at how the next generation of IT technology can help in their day to day work.

Those contributing include Bedfordshire and Luton, Leeds, Calderdale, Tavistock and Portman, and Derbyshire CAMHS services.

It has been set up by Strand Technology, the leading computer software developer for the mental health sector of the NHS.



Alex Boa, from Strand Technology, who leads the Focus Groups.

Alex Boa, the CAMHS Development Manager from Strand Technology, said: "In our experience we have found these user groups to not only help tailor the CareNotes solution, but also to create a

forum to develop best practice within the specialist area they operate."

**For more details on the CAMHS user group, please contact Alessandra Manfredi on 0845 66 079 67.**